

Naratix Privacy Policy

Last Updated: July 2024

This Privacy Policy explains when and why we collect personal information about people who visit our Website or use our Services and how we use the personal information, the conditions under which we may disclose your personal information to others, and how we keep personal information secure. This Privacy Policy also explains how we use cookies and similar technology on our Website and in connection with our Services.

We may change this Privacy Policy from time to time so please check this page occasionally to ensure that you are happy with any changes. By using our Website or our Services, you are agreeing to be bound by this Privacy Policy.

1. Collection of Information

• When You use our Naratix Services

When you visit our website <https://Naratix.io/> or our application and use our services, we will collect basic information about you, including your name, email address, telephone number, passwords and security data, payment information, and social media login data. You may provide this information to us directly, or by signing in to your account/service with a third party, including without limitation, Facebook or Google (see “Information We Collect from Other Sources” below). We will use the information that we collect about you to:

- a) Create and maintain your account;
- b) Allow you to log in to Naratix;
- c) Contact you about your account and/or the services that Naratix offers.

• When you Contact Us

If you contact us by telephone, email, we will collect any information about the communication and any additional information that you choose to give us. We will use this information to review, investigate and respond to any comment or question that you may raise.

2. Information About Your Use of Naratix

• Usage and Automatically Collected Information

When you access or use our Services, we automatically collect information about you, including:

- **Log Information:** We collect log information about your use of the Services, including the

type of browser you use, app version, access times, pages viewed, your IP address, any other network identifiers, and the page you visited before navigating to our Services.

- **Device Information:** We collect information about the computer or mobile device you use to access our Services, including the hardware model, operating system and version, unique device identifiers, and mobile network information.
- **Activities on the Site:** We collect records of activities on the Site, including, any content you post, your account details, the time, value and currency of any deposit, withdrawal, or transaction made and the payment method.
- **Location Information:** In accordance with your device permissions, we may collect information about the geo-location of your device.
- **Information Collected by Cookies and Other Tracking Technologies:** We use different technologies to collect information, including cookies and web beacons. You can find out more about Naratix's use of cookies and similar technologies in our Cookie Policy.

- **Information We Collect from Other Sources**

We may also collect information about you from third parties, when you use or connect to Naratix by or through a thirdparty platform, such as Facebook or another site, you allow us to access and/or collect certain information from your Third Party Platform profile/account as permitted by the terms of the agreement and your privacy settings with the third party platform. We will share such information with the third party platform for their use.

- **Unsolicited Information**

If you provide us with personal information that we have not requested then we will endeavour to only retain the information that we are otherwise entitled to hold because of the products and services we provide. However, if this additional information is surplus to our requirements but is provided to us in a manner where it is combined with information that we are either required or entitled to retain then you acknowledge that this unsolicited information may be held by us in the same manner as the balance of your personal information.

- **Other Purposes:**

With your consent, we may use your personal data for other specific purposes not listed here.

We ensure that any use of your personal data is compliant with applicable data protection laws, and we take necessary measures to safeguard your data privacy.

3. Your Rights and How to Exercise Them

As the data controller, Naratix ensures that your rights as a data subject are protected through appropriate technical and organizational measures:

Right of Access

You have the right to confirm whether your personal data is being processed by us. If so, you can request access to your personal data and information about how it is processed.

Right to Data Portability

You are entitled to receive certain personal data you have provided to us in a structured, commonly used, and machine-readable format. Additionally, you have the right to transfer this data to another controller without hindrance from us, where technically feasible.

Right to Object

You have the right to object to the processing of your personal data when it is necessary for the performance of a task carried out in the public interest or for our legitimate interests. You may also object at any time to the processing of your personal data for direct marketing purposes.

Right to Rectification

You can request the correction of inaccurate personal data concerning you without undue delay. We will notify each recipient to whom the data was sent unless this is impossible or requires disproportionate effort.

Right to Erasure ('Right to be Forgotten')

- You have the right to request the deletion of your personal data without undue delay if:
- The data is no longer necessary for the purposes it was collected or processed.
- You withdraw your consent, and no other legal ground for processing exists.
- You object to the processing, and there are no overriding legitimate grounds.
- The data was unlawfully processed.
- The data must be erased to comply with a legal obligation.
- The data was collected in relation to the offer of information society services.

Right to Restriction of Processing

- You can request the restriction of processing if:
- You contest the accuracy of your personal data, for a period allowing us to verify its accuracy.
- The processing is unlawful, and you oppose the erasure of your data, requesting restriction instead.
- We no longer need your data for processing, but you require it for legal claims.
- You have objected to processing, pending verification of whether our legitimate grounds override yours.

Right Not to Be Subject to Automated Decision-Making

You have the right not to be subject to decisions based solely on automated processing, including profiling, which produces legal effects or significantly affects you.

Exercising Your Rights

You can exercise any of the above rights at any time. To do so, please send your written request, along with your contact details, via email to hello@naratix.ai

4. Information concerning Data Protection Supervisory Authority

NSAPDP represents The National Supervisory Authority for Personal Data Processing, the Romanian independent public authority responsible for the compliance with the protection of personal data requirements;

If you consider that your rights provided by Regulation no. 679/2016 have been violated, you can address directly to us or to our Data Protection Supervisory Authority: National Authority for the Supervision of the Processing of Personal Data (Autoritatea Națională de Supraveghere a Prelucrării Datelor cu Caracter Personal) "ANSPDC" by submitting a complaint.

Contact details of the authority:

Link for compliances: https://www.dataprotection.ro/?page=Plangeri_pagina_principala

Contact link: <https://www.dataprotection.ro/?page=contact&lang=ro>

Website: <https://www.dataprotection.ro/>

Address: B-dul G-ral. Gheorghe Magheru 28-30, Sector 1, cod postal 010336, Bucuresti, Romania

5. Sharing of Information to third parties

We do not share or sell your personal data to other organizations for commercial purposes, except to provide products or services you've requested, when we have your permission, or under the following circumstances:

It is necessary to share information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of Terms of Service, or as otherwise required by law.

We transfer information about you if Naratix is acquired by or merged with another company. In this event, Naratix will notify you before information about you is transferred and becomes subject to a different privacy policy.

We provide such information to trusted businesses or persons for the sole purpose of processing personally identifying information on our behalf. When this is done, it is subject to agreements that oblige those parties to process such information only on our instructions and in compliance with this Privacy Policy and appropriate confidentiality and security measures.

We provide such information to third parties who have entered into non-disclosure agreements with us.

We provide such information to a company controlled by, or under common control with, Naratix for any purpose permitted by this Privacy Policy.

We may aggregate, anonymize, and publish data for statistical and research purposes only. For example, we may compile and share information related to the popularity of certain products tracked by users. In any such instance, the information will not be able to be traced back to any individual.

Depending on where you or your data resides you may have certain rights and protections under the law regarding the processing of your personal data. For example, you may also have the right to object to, or request that we restrict, certain processing and in some circumstances to obtain a copy of the personal information in machine readable format.

6. Legal Basis for Processing Personal Information

When we process your personal data we will only do so in the following situations:

- If you have an Naratix account on our website, our legal basis for processing your personal information is that it is necessary for the performance of the relevant Naratix

Entity's terms and conditions, terms of business and/or terms of use, and to provide a service to you.

- For other Justifiable Grounds, including Legal Obligation and Legitimate Interests: We process your personal information where necessary for Naratix to comply with legal and regulatory obligations we are under, and also where it is necessary for legitimate interests we have in conducting our business.
- When we learn about your interests and preferences to contact you with information that is relevant to you

7. Data Subject Requests

You have the right to access personal data we hold about you and to ask that your personal data be updated, corrected, erased, or transferred. You may also have the right to object to, or request that we restrict, certain processing. If you would like to exercise any of these rights, you can log into your account or email us at hello@naratix.ai. If you wish to delete or deactivate your account, please note that we may retain certain information as required by law or for legitimate business purposes. We may also retain cached or archived copies of information about you for a certain period of time.

8. Questions or Complaints

If you would like to exercise any of these rights, you can log into your account or contact us. Any such request should be emailed at hello@naratix.ai.

If you have a concern about our processing of personal data that we are not able to resolve, you may have the right to lodge a complaint with the relevant authority where you reside.

9. Promotional Communications

You may opt out of receiving promotional emails from Naratix by following the instructions in those emails. If you opt out, we may still send you non-promotional emails, such as those about your account or our ongoing business relations.

10. Newsletter

When signing up for the Newsletter, data entered into the input mask will also be stored, in order to provide the Newsletter. Your email address, time of subscription and the IP address used for subscribing will be retained as long as you subscribe to our Newsletter. This service is provided by means of a double-opt-in. Thus, you will receive an email containing a link by which

you can confirm that you are the owner of the email address and wish to be notified via our email service. You can unsubscribe from this service by opting out via the link provided in each Newsletter any time.

You will be informed by Naratix about relevant changes concerning the Service, such as the implementation of additional functions, by email, if you subscribe to Naratix' newsletter.

Optionally, your first name, last name, company name and the country you are located in will be processed to provide you with personalized newsletters.

11. Retention of Personal Information

We store the information we collect on you for as long as is necessary for the purpose(s) for which we originally collected it, or for other legitimate business purposes, including to meet our legal, regulatory, or other compliance obligations. We will retrain personal information for a period that will vary depending on the purposes that it was collected for, as well as the requirements of any applicable law or regulation.

If you have an account with Naratix, we will store your personal information for as long as you maintain that account, and after you cease holding an account, for as long as we are required to by laws and regulations that are applicable to us.

12. Security and Integrity of Information

We protect your personal information by using data security technology and using tools such as firewalls and data encryption. We also require that you use a personal username and password every time you access your account online. As set out in the relevant Naratix Entity's terms and conditions, terms of business and/or terms of use, you must not share your password with anyone else. We restrict access to personal information at our offices so that only officers and/or employees with a legitimate business purpose can access it.

13. Children

The Naratix service is not intended for children under the age of 16, and we do not knowingly collect information from children under the age of 16.

Children aged 16 or younger should not submit any personal information without the permission of their parents or guardians. By using the Naratix service, you are representing that you are at least 18 years old, or that you are at least 16 years old and have your parents' or guardians' permission to use the Service. If we become aware that a Minor has shared any

information with us, we will delete such information. If you have any reason to believe that a minor has shared any information with us, please contact us at hello@naratix.ai.

14. Changes to this Privacy Policy

The Policy will be reviewed from time to time to take account of changes to our operations or practices and, further, to make sure it remains appropriate to any changes in law, technology and the business environment. Any personal information held will be governed by our most current Policy.

15. Links

The Site may include links to other websites on the internet. We are not responsible for the content of these sites or for any other privacy practices on these internet sites. You should read the terms of use and the privacy statements of any such websites. Our terms of use and our Privacy Policy apply only to information collected by us in accordance with this Policy.

16. Contact Us

Should you have any questions regarding the Policy, please contact us at: hello@naratix.ai

Please include your name, and mailing or email address. We may require that you provide additional information to verify your identity before allowing you to exercise certain rights outlined above.